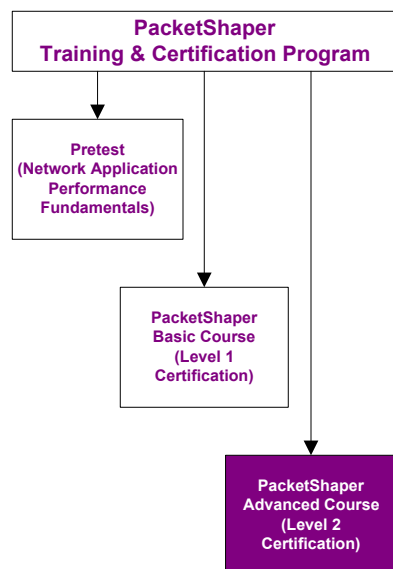


Packeteer's PacketShaper Training & Certification Program



PACKETSHAPER ADVANCED COURSE (LEVEL 2 CERTIFICATION)

Course Description

The *PacketShaper Advanced Course* is the second level of training in the *PacketShaper Training & Certification Program*. The aim of the course is to develop advanced knowledge and skills sufficient to provide expert-level support and troubleshooting services. The course is instructor-led and provides an effective mix of advanced theory and complex exercises.

Course Content

- PacketShaper advanced features and benefits
- PacketShaper advanced installation and configuration
- Installing and configuring PacketShaper in high-availability networks
- PacketShaper advanced visibility, control and compression
- Using PacketShaper application program interface (API) and advanced data queries
- Advanced PacketShaper maintenance
- Advanced troubleshooting and tuning PacketShaper operation
- Planning and implementing complex PacketShaper deployment
- Conducting a PacketShaper demonstration/evaluation
- Integrating PacketShaper into overall Quality of Service strategy.

Prerequisites

Participants must attend the *PacketShaper Basic Course* and successfully complete the Level 1 certification test.

Duration

3 days

Who Should Attend

The *PacketShaper Advanced Course* is a program requirement for participants

planning to complete PacketShaper Certification Level 2. Level 2 training is designed for Packeteer's employees, partners, and customers:

- Packeteer System Engineers who support PKTR VARS and end customers in technical aspects of PacketShaper in the field
- Packeteer Customer Engineers who support end users and PKTR VARS in troubleshooting PacketShaper and network problems
- Partner System Engineers who provide product evaluation and pre and post sales technical assistance to end users, and provide support for VARS by Distributor Partners
- Packeteer Trainers who provide PacketShaper training to Packeteer's partners and end users, and who train Authorized Trainers
- Packeteer Authorized Trainers who provide PacketShaper training to Packeteer's partners and end users
- Network/system administrators.

Pre-Course Assignment

Before attending the *PacketShaper Advanced Course*, participants are asked to read the 'Enterprise Deployment Topologies' document available online at <http://www.packeteer.com/resources/?docid=1817>

Certification Testing

As a program requirement, participants must complete a certification exam. To prepare for the exam, participants may wish to use the online Certification Guide as a study tool <http://www.packeteer.com/university/>

Credential Awarded

After successfully completing the PacketShaper Level 2 certification exam, participants will be awarded a credential called the *Packeteer Certified Engineer*.