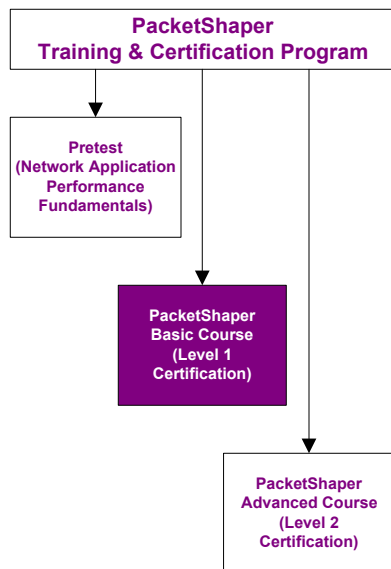


Packeteer's PacketShaper Training & Certification Program



PACKETSHAPER BASIC COURSE (LEVEL 1 CERTIFICATION)

Course Description

The *PacketShaper Basic Course* is the first level of training in the *PacketShaper Training & Certification Program*. The aim of the course is to develop basic knowledge and skills sufficient to operate an installed PacketShaper on a day-to-day basis. The course is instructor-led and provides an effective mix of operational theory and hands-on practical exercises.

Course Content

- PacketShaper features and benefits
- PacketShaper hardware and software
- PacketShaper problem-solving capabilities
- PacketShaper basic installation and configuration
- PacketShaper basic visibility, control and compression
- PacketShaper maintenance
- Troubleshooting basic network traffic problems
- Planning and implementing PacketShaper basic deployment
- Managing network application performance using PacketShaper.

Prerequisites

Participants must have a basic level of knowledge of network application performance fundamentals demonstrated by successful completion of a self-administered pretest. For those who are unsuccessful on the pretest, Packeteer recommends taking an industry standard training course in Network Application Performance Fundamentals. See the description for the Network Application Performance Pretest for more information.

Duration

3 days

Who Should Attend

The course is designed to meet the learning needs of two audiences:

- The first is made up of individuals requiring basic operational knowledge and skills such as network/system administrators responsible for day-to-day operation of the PacketShaper.
- The second is made up of individuals requiring advanced PacketShaper knowledge and skills. These individuals would complete Level 1 training and then continue on to complete Level 2 training.

Pre-Course Assignment

Before attending the *PacketShaper Basic Course*, participants are asked to read the PacketShaper 'Getting Started' document available online.

Certification Testing

As a program requirement, participants must complete an online test. Test questions are based on the learning objectives covered in the *PacketShaper Basic Course* (Level 1 certification).

Credential Awarded

After successfully completing the PacketShaper Level 1 certification test, participants will be awarded a credential called the *Packeteer Certified Operator*.